

Creating a comprehensive Privacy Statement is crucial for a forex brokerage company like Giraffe Markets to ensure the responsible handling of personal information and maintain trust with clients, affiliates, partners, and associates.

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## Giraffe Markets Privacy Statement

Effective Date: 1st October 2023

### 1. Introduction

Giraffe Markets, a registered forex brokerage company in St. Lucia, is committed to safeguarding your privacy and protecting your personal information. This Privacy Statement outlines how we collect, use, and protect personal data from clients, affiliates, partners, and associates while ensuring compliance with data protection laws.

### 2. Data Collection and Usage

#### a. Collection of Personal Information

We may collect the following types of personal information:

- Contact information, including name, email address, phone number, and postal address.
- Financial information, including bank account details, tax identification numbers, and income data.
- Identity verification documents, such as government-issued IDs or passports.
- Trading and transaction data, including account history and trading activity.

## b. Purpose of Data Usage

Giraffe Markets may use your personal information for the following purposes:

- Account management, including opening and maintaining your trading account.
- Regulatory compliance, including the prevention of terrorism, money laundering, and other financial crimes.
- Execution and settlement of trading transactions.
- Communication with you regarding account-related matters.
- Providing customer support and responding to inquiries.
- Legal and regulatory compliance.

## 3. Data Protection

We implement stringent security measures to protect your personal data, including data encryption, access controls, and regular security assessments. We are committed to keeping your data safe from unauthorized access, disclosure, or alteration.

## 4. Prevention of Terrorism and Financial Crimes

Giraffe Markets is obligated by law to prevent terrorism, money laundering, and other financial crimes. To meet these regulatory requirements, we may need to collect additional information, conduct enhanced due diligence, and report suspicious activities to the relevant authorities.

## 5. Use of Cookies

Our website may use cookies and other tracking technologies to enhance user experience and gather data on site usage. You can manage your cookie preferences by adjusting your browser settings.

## 6. Client Rights

You have certain rights regarding your personal data, including:

- Access: You can request a copy of your personal information held by Giraffe Markets.
- Correction: You can rectify any inaccuracies in your data.
- Deletion: You can request the deletion of your data when it is no longer necessary.
- Data Portability: You can request the transfer of your data to another service provider.

Please contact us using the details provided in Section 8 to exercise these rights.

## 7. Recording of Phone Calls

For quality assurance, regulatory compliance, and dispute resolution, we may record and monitor phone calls with clients. Such recordings will be securely stored.

## 8. Contact Us

If you have questions, concerns, or requests regarding your personal information or this Privacy Statement, please contact us at: [support@giraffemarkets.com](mailto:support@giraffemarkets.com)

## 9. Changes to Privacy Statement

Giraffe Markets reserves the right to update and amend this Privacy Statement. Any changes will be communicated through our website or other official communication channels.